

GREATER MANCHESTER POLICE - REPRESENTATION

About You

Name	PC Alan Isherwood
Address including postcode	1 st Floor Manchester Town Hall Extension Lloyd Street Manchester
Contact Email Address	alan.isherwood@gmp.police.uk
Contact Telephone Number	0161 856 6017

About the Premises

Application Reference No.	LPA 269880
Name of the Premises	Madre Manchester
Address of the premises including postcode	Unit G3, Minshull House, 47 Chorlton Street, Manchester M1 3FY

Your Representation

Please outline your representation below and continue overleaf. This should describe the likely effect of the grant of the licence on the licensing objectives on and in the vicinity of the premises in question.

Please accept this as formal notification of the Greater Manchester Police objection to the premises licence application in relation to the above premises on the grounds of Prevention of Crime and Disorder, the Prevention of Public Nuisance, Public Safety and the Protection of Children from Harm.

The applicant has offered conditions within the Operating Schedule but they need to be worded more robustly to best demonstrate how the 4 Licensing Objectives will be upheld. If this licence was granted GMP would ask that the following conditions are attached to ensure that the 4 Licensing Objectives are upheld.

The premises shall install and maintain a comprehensive digital colour CCTV system. All public areas of the licensed premises, including all public entry and exit points and the street environment will be covered, enabling facial identification of every person entering in any light condition. The CCTV cameras shall continually record whilst the premises are open to the public and recording shall be kept available and unedited for a minimum of 28 days with the date and time stamping. A staff member who is conversant with the operation of the CCTV system shall be present on the premises at all times when they are open to the public and must be able to produce / download / burn CCTV images upon request by a police officer or an authorised officer of the licensing authority. Any footage must be in a format so it can be played back on a standard personal computer or standard DVD player. Where the recording is on a removable medium (i.e. compact disc, flash card etc.), a secure storage system to store those recording mediums shall be provided.

An incident log (which may be electronically recorded) shall be kept at the premises for at least six months, and made available on request to the Police or an authorised officer of the licensing authority, which will record the following incidents including pertinent details:

- (a) all crimes reported to the venue, or by the venue to the Police**
- (b) all ejections of patrons**
- (c) any incidents of disorder**
- (d) any faults in the CCTV system or searching equipment or scanning equipment**
- (e) any refusal of the sale of alcohol**
- (f) any visit by a relevant authority or emergency service**

The Designated Premises Supervisor shall ensure that a written notice of authority is kept at the premises for all staff who sell alcohol. The notice shall be made available for inspection upon request of the police or an authorised officer of the licensing authority and all staff selling alcohol must be in possession of formal identification to enable to verify their identity against the notice.

The premises shall display prominent signage indicating at any point of sale, the entrance to the premises and in all areas where alcohol is located that it is an offence to buy, or attempt to buy, alcohol for a person under the age of 18.

In addition to any other training, the premises licence holder shall ensure all staff are trained to prevent underage sales, to be aware of and prevent proxy sales, to maintain the refusals log, enter sales correctly on the tills so the prompts show as appropriate and monitor staff to ensure their training is put into practice. Documented records of training completed shall be kept for each member of staff. Training shall be regularly refreshed and at no greater than 6 monthly intervals.

Re: Representation from GMP - new premises licence application 269880HH1: Madre Manchester, Unit G3, Minshull House, 47 Chorlton Street, Manchester, M1 3FY

Alan Isherwood <Alan.Isherwood@gmp.police.uk>

Thu 14/04/2022 14:17

To: [REDACTED]

Cc: Premises Licensing <Premises.Licensing@manchester.gov.uk>

Good Afternoon [REDACTED]

Thank you for your email.

I have noted the points you have raised and GMP are happy with the amended condition regarding the signage but we will still be asking for the condition regarding maintaining a refusals log.

Kind Regards

Alan

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From: [REDACTED]

Sent: Thursday, April 14, 2022 11:24:28 AM

To: Central Licensing <CentralLicensing@gmp.police.uk>

Cc: Alan Isherwood <Alan.Isherwood@gmp.police.uk>; Premises.Licensing@manchester.gov.uk <Premises.Licensing@manchester.gov.uk>

Subject: Re: Representation from GMP - new premises licence application 269880HH1: Madre Manchester, Unit G3, Minshull House, 47 Chorlton Street, Manchester, M1 3FY

Thank you.

[REDACTED]

[REDACTED]

[REDACTED]

Re: Representation from GMP - new premises licence application 269880HH1: Madre Manchester, Unit G3, Minshull House, 47 Chorlton Street, Manchester, M1 3FY

[REDACTED]
Thu 14/04/2022 11:11

To: alan.isherwood <alan.isherwood@gmp.police.uk>;GMP Licensing <centrallicensing@gmp.police.uk>
Cc: Premises Licensing <Premises.Licensing@manchester.gov.uk>

Mr Isherwood,

Attached is my proposed changes to the licence application after considering your objections. There are just two small changes I have made to your proposed text. I have removed the clause about prominently displaying signs "indicating at any point of sale,". This is a restaurant and so the vast majority of sales are at the table, and so it is unfeasible to sign every table. I will however still " display prominent signage at the entrance to the premises and in all areas where alcohol is located that it is an offence to buy, or attempt to buy, alcohol for a person under the age of 18."

The only other clause I removed was about keeping a log of every time somebody was refused alcohol. Staff are well trained and well versed on how to deal with these situations and the importance of the licensing objections. I feel this is an unnecessary use of time and the documentation of such events does nothing to actually help enforce the licensing objectives, it merely documents that they have been observed.

If you could please confirm your approval of this text in writing, it would be greatly appreciated.

Kind Regards,

[REDACTED]

On 12 Apr 2022, at 12:34, Premises Licensing
<Premises.Licensing@manchester.gov.uk> wrote:

Dear [REDACTED]

An objection has been received from the Greater Manchester Police as attached. Objections are received against most of the applications that we process, and often the purpose is to ensure that any licence granted is more robust and enforceable and includes the most up-to-date conditions (as appears to be the case here). As an objection has been received, the application will not automatically be granted after the end of consultation but must go through a further process

What you can do next:

- You have the **option to contact the objector to see whether an agreement can be reached leading to withdrawal of the representation** - contact details are on the attachment and also copied in on this email.
- If an **agreement** is reached it must be confirmed in writing - email is fine and the full email chain will be logged as the agreement, with the final email being from the objector confirming that the objection is withdrawn

14/ 4/2022 11:19 GO2

From: Chris Edwards [REDACTED]
Sent: 14 April 2022 11:14
To: Premises Licensing <Premises.Licensing@manchester.gov.uk>
Cc: Margaret Lewis <margaret.lewis@manchester.gov.uk>
Subject: Re: Representation from the Licensing & Out of Hours Compliance Team - new premises licence application 269880HH1: Madre Manchester, Unit G3, Minshull House, 47 Chorlton Street, Manchester, M1 3FY

I am happy to have these conditions added to the licence.

Many thanks,

Chris Edwards

 MANCHESTER CITY COUNCIL	
Licensing & Out of Hours Compliance Team - Representation	
Name	Margaret Lewis
Job Title	Neighbourhood Compliance Officer
Department	Licensing and Out of Hours Compliance Team
Address	Level 1, Town Hall Extension, Manchester, M60 2LA
Email Address	Margaret.lewis@manchester.gov.uk
Telephone Number	0161 234 1220 07795010291

Premise Details	
Application Ref No	269880
Name of Premises	Madre Manchester
Address	Unit G3, Minshull House, 47 Chorlton Street, Manchester, M1 3FY

Representation
Outline your representation regarding the above application below. This representation should describe the likely effect of the grant of the licence/certificate on the licensing objectives and on the vicinity of the premises.
Licensing and out of hours team (LOOHT) have assessed the likely impact of granting the new licence, taking into account a number of factors, including, the nature of the area in which the premises is located, the hours applied for and any potential risk that the granting of this licence could undermine the licensing objectives.
The premises is based on Chorlton Street. It will comprise of a 90 seat Mexican restaurant with access out onto Little David Street. It is a redevelopment of existing building and part of the KAMPUS scheme to sit alongside other retail units in a mixed use complex. They have applied to serve alcohol and be open from 11am till 1am 7 days a week, with some seasonal variations to extend hours.

They have offered many conditions but do not appear to have referred to Manchester City Councils Model conditions. The detail in some of the conditions are not enough to uphold the licensing objectives.

In terms of CCTV and crime and disorder they have not stated how long the system should be recorded or be kept for. They have also not mentioned the need for security given the late hours and the location, we ask that the following condition be added.

- The need for door supervisors will be risk assessed. Any door supervisors on duty at the premises must be supplied by an SIA Approved Contractor Scheme company.

Given the location directly below residential dwellings, LOOH feel that to uphold all the licensing objectives especially that of Public Nuisance the following conditions will need to be added.

- No Noise shall emanate from the premises nor vibration be transmitted through the structure of the premises that gives rise to public nuisance
- Staff shall monitor customer smoking outside the premises on a regular basis and ensure patrons do not cause a public nuisance.

LOOH ask that the application be approved with the above conditions.

Approve with Conditions (Outlined Above)